

## London Borough of Bromley

### PART 1 - PUBLIC

#### Briefing for Care Services Policy Development and Scrutiny Committee 11 November 2014

### Local Account 2013/14

Contact Officer: Angela Buchanan, Performance and Business Planning Manager  
Tel: 020 8313 4199 E-mail: [angela.buchanan@bromley.gov.uk](mailto:angela.buchanan@bromley.gov.uk)

Chief Officer: Terry Parkin, Executive Director, Education, Care and Health  
Tel: 020 8313 4060 E-mail: [terry.parkin@bromley.gov.uk](mailto:terry.parkin@bromley.gov.uk)

#### 1. Summary

- 1.1 This report provides Members with the Adult Social Care Local Account for 2013/14 (Appendix 1). This fourth Local Account outlines how Bromley is supporting an improved quality of life for people with social care needs.

#### 2. THE BRIEFING

- 2.1 The way in which councils are assessed has changed, and from 2010/11 onwards, the Care Quality Commission (CQC) no longer undertakes a formal assessment and annual performance rating process. The new approach saw the Department of Health (DH) recommending that all local authorities' Adult Social Care directorates publish an annual Local Account (Annual Report). This is a non-statutory self-assessment reflecting performance in Adult Social Care and is the way in which progress can be communicated to the wider community, giving residents an opportunity to read about how the local authority's adult social care performed locally against key outcomes. We have taken the opportunity to include our housing services and public health in our account.
- 2.2 The work outlined in this report has supported people to have choice and control, and to maximise their wellbeing and independence in their local community.
- 2.3 The Bromley Annual Report has recognised a significant range of strengths across all service areas in 2013/14 supporting the department's continuation of improved performance including:-
- Supported 82% of our service users aged 65+ discharged from hospital with a reablement/rehabilitation package to remain in their own home 91 days after discharge.
  - Piloted 24 hour and home blood pressure monitoring to diagnose hypertension in 21 practices.

- In June 2013 the Cray Valley community programme on the Bromley Mylife website was developed to present key information and advice by key organisations and community leaders in the Cray Valley community. This has led to the development of a community programme for The Willows (Chislehurst and Mottingham).
- Homelessness was prevented for 2,007 households through either in depth casework assistance or securing alternative private sector housing.
- The enhanced incentive scheme accessed an additional 132 units of long-term accommodation.
- 38 social housing tenancies were recovered through the social housing fraud initiative.
- 151 new build affordable housing units were completed.
- The travel training programme formally commenced in 2013 to support 33 young disabled adults to travel independently.
- In its role as the independent champion for Health and Social Care, Healthwatch Bromley (established in April 2013) consulted with residents of Bromley as part of the Care Quality Commission inspection of the Princess Royal University Hospital during December 2013.

2.4 There are also areas for development which are reflected in the 2014/15 Care Services Portfolio Plan:-

- Enhancing the service user offer to provide more choice and control.
- Market testing service models to open up opportunities and establish who is best placed to deliver services.
- Strengthening the Quality Assurance and Contract Monitoring process through partnership working with the Clinical Commissioning Group.
- Focussing on homelessness prevention by working in partnership and making the best use of affordable housing.

2.5 A full report on progress against the actions contained within the Care Services Portfolio Plan can be found on this agenda under information briefing item 'Care Services Portfolio Plan update 2014/15'.